



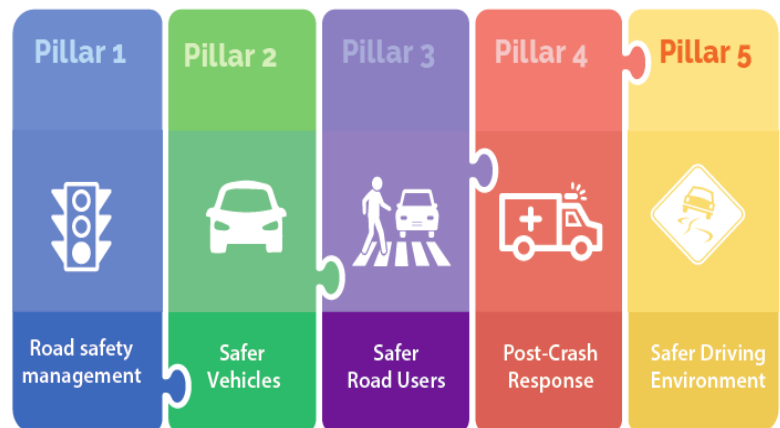
Management Services Division

Fourth UN Partnership Meeting on Road Safety - 4 November 2020

Update by World Food Programme (WFP)

Summary

WFP has a key role to play in road safety as its presence on the roads is significant. WFP is the second largest UN Agency for light vehicles fleet size with over 3,000 light vehicles transporting staff every day in addition to over 5,000 trucks delivering critical food assistance in low- and middle-income countries. Since the launch of the UN Road Safety Strategy in 2019, WFP has been increasing its efforts to promote staff awareness and incentivate safer behaviours on the road by focusing particularly on the first 3 pillars of the Strategy.



Pillar 1: Road Safety Management

WFP has set up a cross divisional working group to address road safety issues with a holistic, cross-functional perspective, and to identify key areas of intervention to help prevent road safety incidents.

As a first outcome, a new WFP road safety policy was developed addressing all pillars of the UN Road Safety Strategy and providing a much-needed “one-stop-shop” for all road safety indications, which were previously spread across different internal policies and guidelines. The new policy will be circulated to all staff in early 2021 as a way to provide an accountability framework, increase awareness and promote safer behaviours by WFP staff on the road with the ultimate goal of preventing road traffic incidents.

Secondly, a new online road safety incident reporting form was designed within the WFP Occupational Health and Safety System to ensure prompt and accurate reporting of all road safety incidents based on taxonomy endorsed by the IASMN (Inter-Agency Security Management Network) in June 2020. WFP will work on new reporting SOPs and on the communication and change management activities to support the roll-out of the new Reporting system to field offices in 2021.

Pillar 2: Safer Vehicles

Since the set-up of the IASMN Road Safety Working Group, WFP has been leading the Pillar 2 activities thanks to its consolidated and recognised experience in sourcing, leasing and management of light and armoured vehicles. The Pillar 2 group produced detailed guidance for Agencies on safer fleets including vehicle



specifications, safety equipment and fleet management practices. This guidance will assist Agencies in selecting and operating safer vehicle fleets.

WFP is also working in partnership with UNHCR to co-develop a joint vision for a UN-wide common fleet that will aim to deliver (on an opt-in basis) a more standardised, fit-for-purpose, safe and cost-efficient light vehicle fleet across the UN. More information about the UN-wide common fleet concept will be provided in due course.

Pillar 3: Safer Road Users

With the aim of making all WFP road users more aware of their own daily behaviours, WFP was particularly active during the 2019 UN Road Safety Week, when an internal global awareness campaign entitled “Crashes are preventable” was launched with discussion panels and multiple interactive sessions running in parallel in WFP Headquarters, in Fleet Centre (Dubai) and in 25 WFP Country Offices.

Based on this positive experience, WFP plans to engage actively in partnership with other Agencies during the upcoming 2021 UN Road Safety Week.



WFP also has a well-established and recognised Road Safety Training Centre, the first one in the UN to be certified by the Royal Society for the Prevention of Accidents. In the first 2 months of 2020 WFP carried out armoured vehicle driver training and 4-wheel driver training for 146 Drivers, 53 of which were non-WFP.

During COVID-19 travel restrictions, WFP Road Safety Training Centre rapidly adapted its training curriculum by developing a “Technology Enhanced Learning” (TEL) project, to provide a portfolio of flexible road safety e-learning resources for WFP personnel. Interested UN Agencies and NGOs can contact Fleet Centre to find out more.

In addition, WFP has developed a corporate Mobility Service on the Humanitarian Booking Hub allowing to book drivers and light vehicles online, which is currently being used by 5 different UN Agencies in 280 locations and has served 25,000 clients. The tool helps to track customer demand to improve planning and service delivery over time; it helps to keep control of driving hours to avoid excess fatigue by drivers and includes the instant customer feedback feature, to improve customer experience and encourage safe driving behaviour.

Finally, in response to COVID-19 emergency, WFP released new Standard Operating Procedures for fleet managers and drivers to prevent the spread of COVID-19 on board of vehicles, and to keep both drivers and passengers safe as they continue to travel under unprecedented circumstances to deliver on their mandate.