The State Customs Service of Ukraine

Timeline of «Single Window» development

May 2016

Implementation of Single Window environment

The Decree of the Cabinet of Ministers of Ukraine № 364 dated 25.05.2016

September 2018

Prohibition to require enterprises to submit documents in paper form

The Law of Ukraine № 2530-V dated 06.09.2018

March 2022

System of electronic declaration of humanitarian aid cargo has been developed

December 2022

Web portal «Single Window» development project included in Portfolio of projects of digitalization at State level

The Decree of the Ministry of Finance of Ukraine № 435 dated 15.12.2022

April 2023

Telegram chat-bot

The State Customs Service of Ukraine

The «Single Window» Principle

The interaction of enterprises, customs and state authority during control:

1) sanitary - epidemiological;

2) veterinary-sanitary;

3) phytosanitary;

4) ecological;

5) radiological

√ the interaction of enterprises, customs and state authority is carried out according to the principle of «single window» using the information and communication system of the State Customs Service of Ukraine

√ applies to the operations involving import and export of goods subject to state control on the customs territory of Ukraine

√ the decision to apply this Procedure is made by the enterprise in the case of goods' e-declaration

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Layers of digital cooperation

G2G collaboration

Government-to-government (G2G) Information sharing between customs and partner competent authorities

Single Window Environment for Customs

B2G collaboration

Business-to-government (B2G) Information sharing between customs, partner competent authorities and economic operators to enable economic operators to submit customs and non-customs information at a single entry point.

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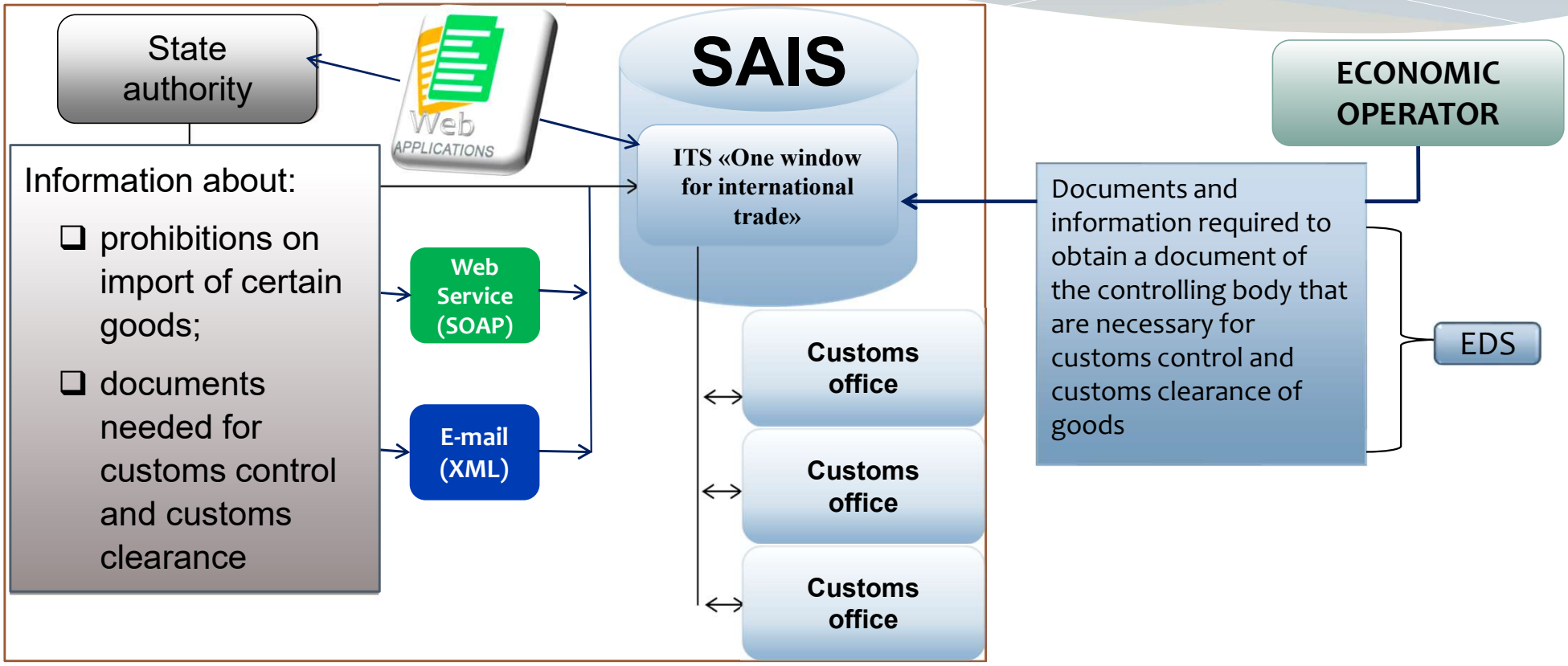
The «Single Window» Principle



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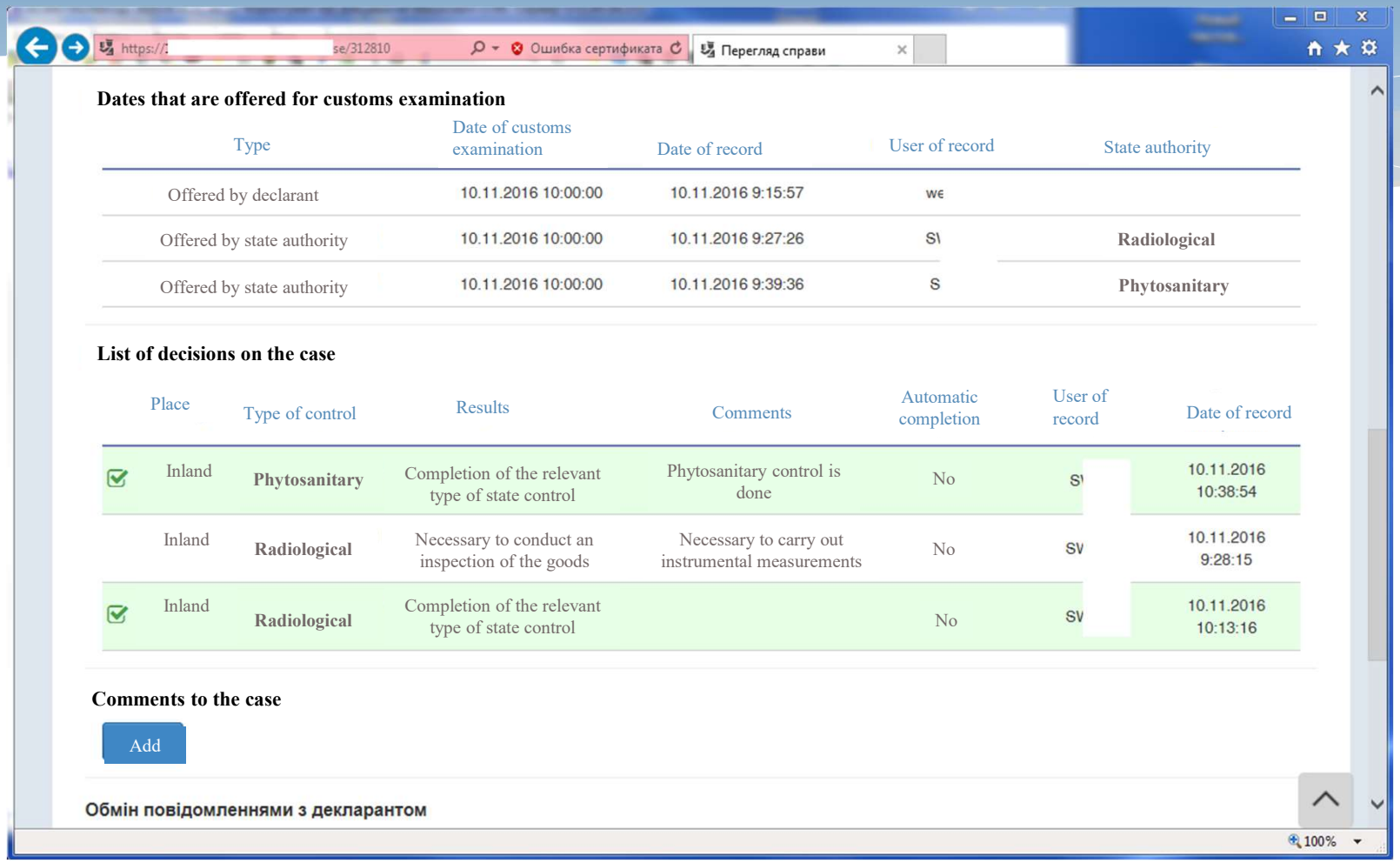
«Single Window»
(e-case interface)



Dates that are offered for customs examination

Type	Date of customs examination	Date of record	User of record	State authority
Offered by declarant	10.11.2016 10:00:00	10.11.2016 9:15:57	we	
Offered by state authority	10.11.2016 10:00:00	10.11.2016 9:27:26	S\	**Radiological**
Offered by state authority	10.11.2016 10:00:00	10.11.2016 9:39:36	S	**Phytosanitary**

List of decisions on the case

	Place	Type of control	Results	Comments	Automatic completion	User of record	Date of record
☑	Inland	**Phytosanitary**	Completion of the relevant type of state control	Phytosanitary control is done	No	S\	10.11.2016 10:38:54
	Inland	**Radiological**	Necessary to conduct an inspection of the goods	Necessary to carry out instrumental measurements	No	SV	10.11.2016 9:28:15
☑	Inland	**Radiological**	Completion of the relevant type of state control		No	SV	10.11.2016 10:13:16

Comments to the case

Add

Обмін повідомленнями з декларантом

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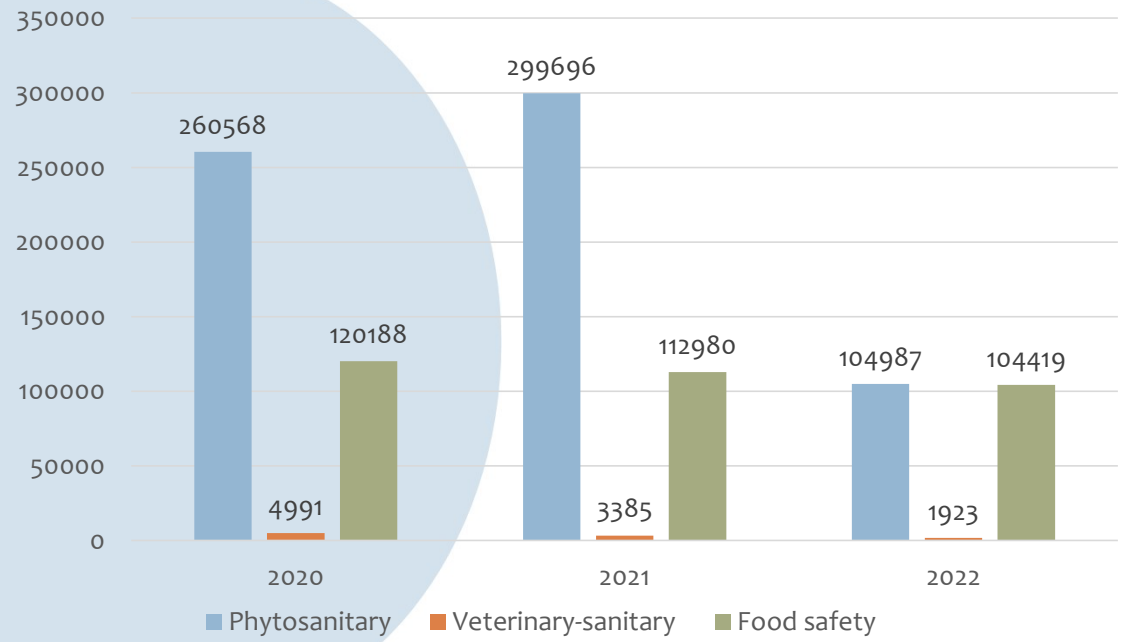
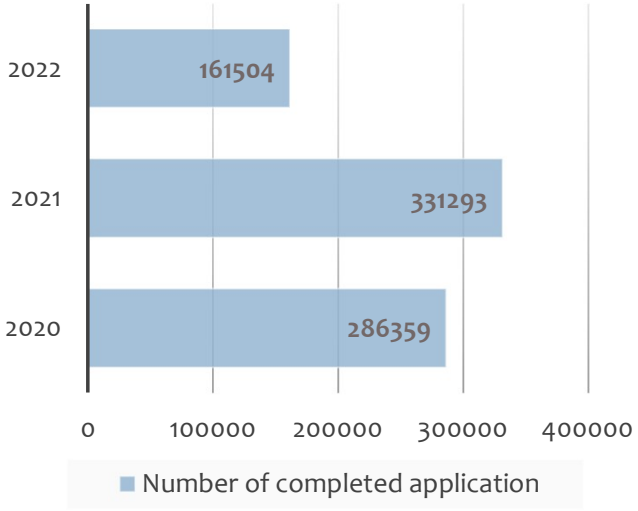
The «Single Window» Principle

The number of completed controls through the SW by state authorities



Customs clearance according to the «Single window» principle

Number of completed applications



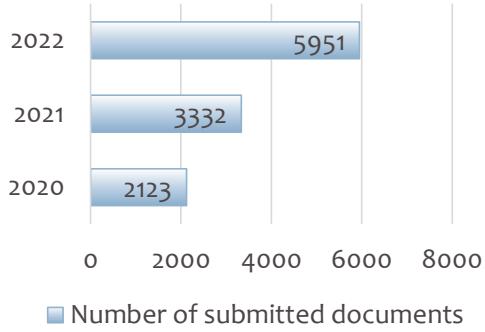
The State Customs Service of Ukraine

The «Single Window» Principle

The number of documents submitted to the SW by the state authorities

	2020	2021	2022
State Service of Ukraine on Food Safety and Consumer Protection			113
State Committee for Television and Radio-broadcasting	80	560	65
Ministry of Defense	46	55	48
Ministry of Environmental Protection and Natural Resources	147	177	101
State Agency of Fisheries	28	40	28
Ministry of Culture and Information Policy	24	34	29
Ministry of Economy of Ukraine	30	682	3730
State Service for Export Control of Ukraine	1768	1784	1837

Number of submitted documents



The State Customs Service of Ukraine

«Single Window for International trade»

The State Customs Service of Ukraine

«Declaration for humanitarian aid»

The State Customs Service of Ukraine

The Unified State Information Web Portal

«Single Window for International trade»

Declaration for humanitarian aid

Прізвище | Ім'я | По батькові

Пункт пропуску | Регіон призначення: -Обрати- | Адреса призначення

Відправник

Назва

Країна | Адреса

Отримувач

Назва

Область: -Обрати- | Адреса

Транспорт відправлення

Додати транспорт відправлення

Номер	Марка	ПІБ водія(водіїв)

Транспорт перевантаження

Додати транспорт перевантаження (Заповнюється виключно у випадку, коли на кордоні відбувається перевантаження на інший транспортний засіб)

Номер	Марка	ПІБ водія(водіїв)

Товари

Додати товар

Категорія	Опис товару	Кількість місць	Вага, кг

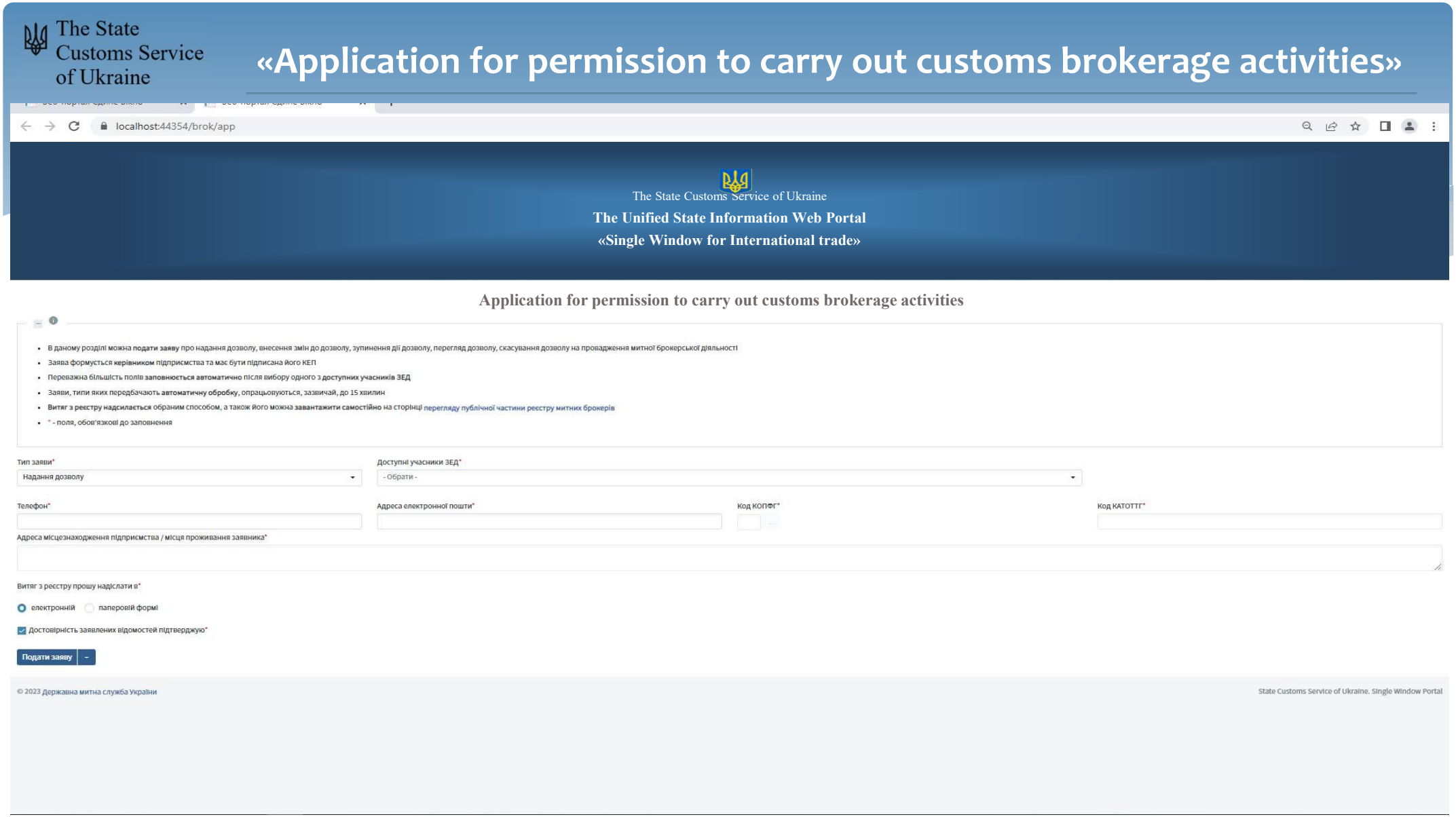
Подати декларацію

Державна митна служба України

State Customs Service of Ukraine. Single Window Portal

The State Customs Service of Ukraine

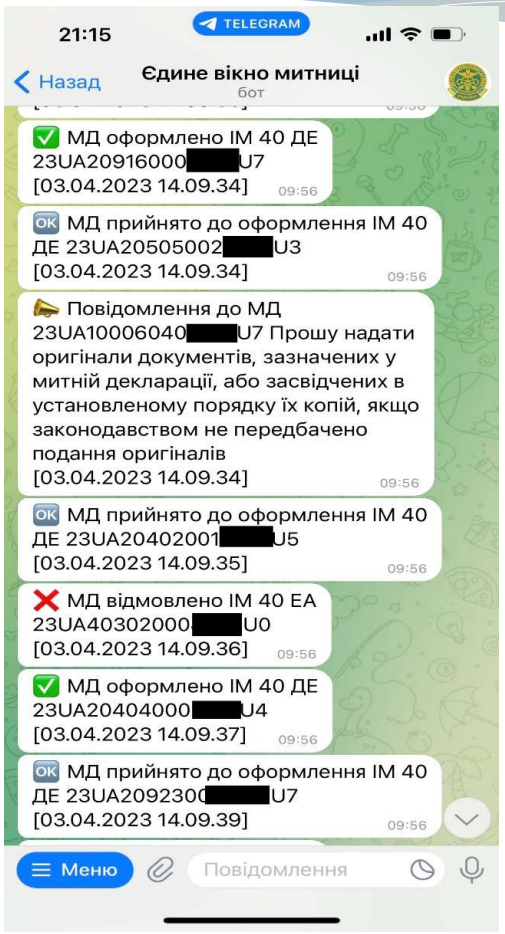
«Application for permission to carry out customs brokerage activities»

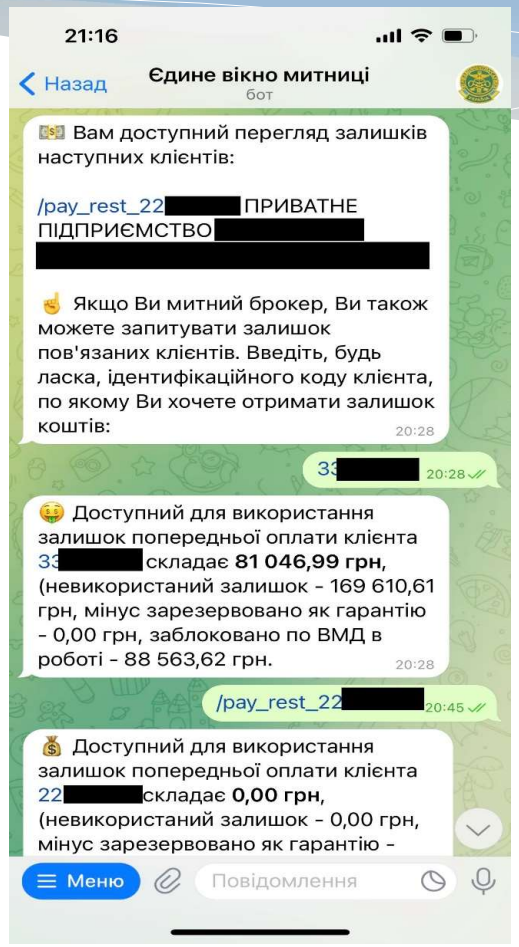


The State Customs Service of Ukraine

«Single Window for International trade»

(chat-bot)





The State Customs Service of Ukraine

Benefits of the «Single Window» Environment

Benefits of Single Window Environment for Customs

- ❑ Time and human resources savings
- ❑ Creates a framework for interoperability
- ❑ Ensures consistent use of data
- ❑ Reduce costs and administrative burden
- ❑ Reduces the scope for fraud and error
- ❑ Streamlines processes for economic operators
- ❑ Simplifies interactions with economic operators
- ❑ Improves monitoring of the use of non-customs formalities
- ❑ Integrated data sets including all clearance-related information
- ❑ Improves digital cooperation with partner competent authorities
- ❑ Fully automated documentary controls

The State Customs Service of Ukraine

Benefits of the «Single Window» Environment

Benefits for economic operators

- Time savings
- Reduced administrative burdens
- Improved interactions with customs and competent authorities
- Simplified business processes for lodging customs and non-customs data

Benefits for state authorities

- Time and lower administrative costs
- Simplified interactions with economic operators
- Integrated data sets with all clearance-related information
- Improves digital cooperation with customs
- Reduced scope for fraud and error
- Efficiency gains through automated information sharing